

Agency Summary

Agency Code: Agency Name:

BY0 District of Columbia Office on Aging

(dollars in thousands)

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	690	1,154	1,844	450	100	0	0	0	0	550	2,394
(02) Site	0	0	0	1,000	0	0	0	0	0	1,000	1,000
(03) Project Management	690	200	890	625	276	0	0	0	0	901	1,792
(04) Construction	3,580	1,004	4,584	1,500	0	0	0	0	0	1,500	6,084
(05) Equipment	0	100	100	100	200	0	0	0	0	300	400
Total:	4,960	2,458	7,418	3,675	576	0	0	0	0	4,251	11,669

FUNDING SCHEDULE

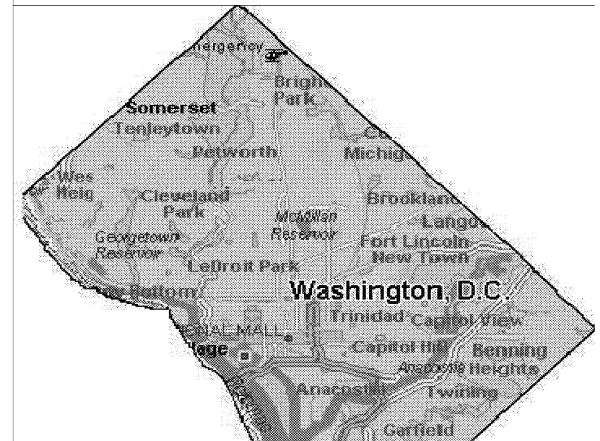
Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	4,960	2,458	7,418	3,675	576	0	0	0	0	4,251	11,669
Total:	4,960	2,458	7,418	3,675	576	0	0	0	0	4,251	11,669

Agency Description:

Office on Aging (BY)

The Office on Aging was established as a separate government agency in 1975 by D.C. Law 1-24. The mission of the office is to assure that a full range of health, education, employment, and social services are available for residents aged 60 years and older. The agency offers programs for the dependent, semi-independent, and independent elderly through grants to community-based, non-profit organizations.

MAP



BY0 Agency Summary

Project Summary

Project Code:
A05
Agency Code:
BY0
Implementing Agency Code:
AM0

Agency Name:
District of Columbia Office on Aging

Project Name:
Senior Center

Implementing Agency Name:
Office of Property Management

(dollars in thousands)

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	0	0	0	350	0	0	0	0	0	350	350
(02) Site	0	0	0	1,000	0	0	0	0	0	1,000	1,000
(03) Project Management	0	0	0	350	0	0	0	0	0	350	350
(04) Construction	720	1,004	1,724	1,500	0	0	0	0	0	1,500	3,224
Total:	720	1,004	1,724	3,200	0	0	0	0	0	3,200	4,924

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	720	1,004	1,724	3,200	0	0	0	0	0	3,200	4,924
Total:	720	1,004	1,724	3,200	0	0	0	0	0	3,200	4,924

Project Description:

The purpose of this project is to design and construct a wellness/multipurpose senior center.

MAP

Project A05 w/Subproject

Government of the District of Columbia

Education, Public Safety and Opportunity for All

Page BY0 - 2

District of Columbia Office on Aging

(dollars in thousands)

ANNUAL OPERATING BUDGET IMPACT

Project Code: **A05** SubProject Code: **02** Agency Code: **BY0** Implementing Agency Code: **AM0** Fund: **0300**

Project Name: **Senior Center** Sub Project Name: **Multipurpose Senior Wellness Center W** Implementing Agency Name: **Office of Property Management**

Subproject Location: **535 K Street, N.E.**

FTEs: 0

Personnel Services: 0

Non Personnel Services: 0

Maintenance Costs: 0

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	0	0	0	350	0	0	0	0	0	350	350
(02) Site	0	0	0	1,000	0	0	0	0	0	1,000	1,000
(03) Project Management	0	0	0	350	0	0	0	0	0	350	350
(04) Construction	720	1,004	1,724	1,500	0	0	0	0	0	1,500	3,224
Total:	720	1,004	1,724	3,200	0	0	0	0	0	3,200	4,924

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	720	1,004	1,724	3,200	0	0	0	0	0	3,200	4,924
Total:	720	1,004	1,724	3,200	0	0	0	0	0	3,200	4,924

Milestone Data

Initial Authorization Date: 2000

Initial Cost: 7,700

Implementation Status: Ongoing Subprojects

Useful Life: 30

Ward: 6

CIP Approval Criteria: Efficiency Improvements

Functional Category: Physical Plant

Mayor's Policy Priority: Healthy Neighborhoods

Program Category: Human Support Services

	Scheduled	Actual
Development of Scope:	12/08/00	02/26/01
Approval of A/E:	12/27/00	03/12/01
Notice to Proceed:	04/05/01	08/10/01
Final design Complete:	3/15/04	
OCP Executes Const Contract:	9/15/04	
NTP for Construction:	9/30/04	
Construction Complete:	12/30/06	
Project Closeout Date:	2/15/07	

Subproject Description:

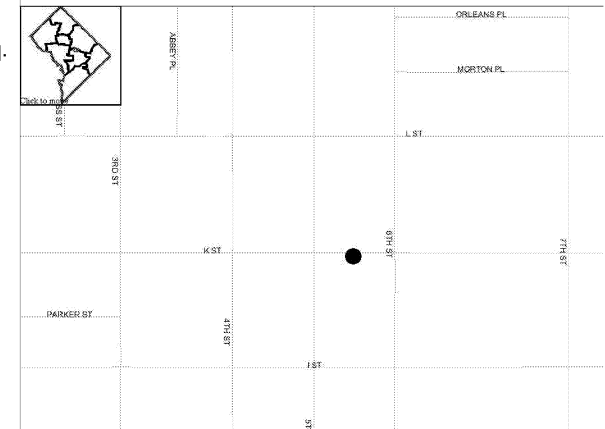
Renovation of the existing Hayes School located at 5th and K street N.E. (which had already been purchased by the District), where the Office on Aging would later be headquartered. Under this program the architect-engineer shall design and construct a one-story 10,000 sq. ft. wellness/multipurpose senior center in Ward 6.

Scope of Work:

The new facility shall include the following:

- Heating and air conditioning;
- Ramps and other features facilitating accessibility for the handicapped;
- Kitchenette and dining rooms;
- Female and male staff toilets;
- Electric water cooler;
- Janitor closets;

MAP



535 K Street, N.E.

Project Summary

Project Code: EA1
Agency Code: BY0
Implementing Agency Code: AM0
Agency Name: District of Columbia Office on Aging

Project Name: Ward 1 Senior Wellness Center
Implementing Agency Name: Office of Property Management

(dollars in thousands)

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	0	1,004	1,004	0	0	0	0	0	0	0	1,004
(04) Construction	60	0	60	0	0	0	0	0	0	0	60
Total:	60	1,004	1,064	0	0	0	0	0	0	0	1,064

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	60	1,004	1,064	0	0	0	0	0	0	0	1,064
Total:	60	1,004	1,064	0	0	0	0	0	0	0	1,064

Project Description:

The agency is searching for a District owned property to construct a multipurpose wellness center in Ward 1. Under this program the architect/engineer shall design a one story 12,000 sq. ft. wellness/multipurpose senior center. (District owned site location is to be determined).

MAP

Project EA1 w/Subproject

District of Columbia Office on Aging

(dollars in thousands)

ANNUAL OPERATING BUDGET IMPACT

Project Code: **EA1** SubProject Code: **29** Agency Code: **BY0** Implementing Agency Code: **AM0** Fund: **0300**

Project Name: **Ward 1 Senior Wellness Center** Sub Project Name: **Site Acquisition and Construction** Implementing Agency Name: **Office of Property Management**

Subproject Location: **To be Determined**

FTEs: 0

Personnel Services: 0

Non Personnel Services: 0

Maintenance Costs: 0

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	0	1,004	1,004	0	0	0	0	0	0	0	1,004
(04) Construction	60	0	60	0	0	0	0	0	0	0	60
Total:	60	1,004	1,064	0	0	0	0	0	0	0	1,064

Milestone Data

Initial Authorization Date: 2002

Initial Cost: 4,605

Implementation Status: Site acquisition required

Useful Life: 30

Ward: 1

CIP Approval Criteria: Court order & Legal Mandates

Functional Category: Physical Plant

Mayor's Policy Priority: Healthy Neighborhoods

Program Category: Human Support Services

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	60	1,004	1,064	0	0	0	0	0	0	0	1,064
Total:	60	1,004	1,064	0	0	0	0	0	0	0	1,064

	Scheduled	Actual
Development of Scope:	10/01/03	
Approval of A/E:	11/01/03	
Notice to Proceed:	01/01/04	
Final design Complete:	10/01/04	
OCP Executes Const Contract:	02/01/05	
NTP for Construction:	02/08/05	
Construction Complete:	08/08/05	
Project Closeout Date:	09/08/05	

Subproject Description:

The D.C. Office Aging is searching for a District owned property to construct a multipurpose wellness center in Ward 1. Under this program the architect/engineer shall design a one story 12,000 square feet wellness/multipurpose senior center. (District owned site location is to be determined).

Scope of Work:

The scope of work will include, but will not limited to the following:

Heat and air conditioning;
Ramps and other features facilitating accessibility for the handicapped;
Kitchenette and dining rooms;
Female and male staff toilets; and
Electric water cooler.

MAP



To be Determined

Project Summary

Project Code:
EA3

Agency Code:
BY0

Implementing Agency Code:
AM0

Agency Name:

District of Columbia Office on Aging

Project Name:
Ward 5 Renovation

Implementing Agency Name:
Office of Property Management

(dollars in thousands)

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	345	0	345	0	0	0	0	0	0	0	345
(03) Project Management	345	0	345	0	0	0	0	0	0	0	345
(04) Construction	1,400	0	1,400	0	0	0	0	0	0	0	1,400
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	2,090	0	2,090	0	0	0	0	0	0	0	2,090
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

Project Description:

The existing wellness center in Ward 5 located at 1901 Evert Street, N.E. requires a major renovation. The boiler and roof needs to be replaced. Installation of sprinklers and landscaping needs to be addressed.

MAP



Project EA3 w/Subproject

District of Columbia Office on Aging

(dollars in thousands)

ANNUAL OPERATING BUDGET IMPACT

Project Code: **EA3** SubProject Code: **37** Agency Code: **BY0** Implementing Agency Code: **AM0** Fund: **0300**

Project Name: **Ward 5 Renovation** Sub Project Name: **Renovation/Modernization** Implementing Agency Name: **Office of Property Management**

Subproject Location: **1901 Evart Street, N.E.**

FTEs:
Personnel Services:
Non Personnel Services:
Maintenance Costs:

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004:	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	345	0	345	0	0	0	0	0	0	0	345
(03) Project Management	345	0	345	0	0	0	0	0	0	0	345
(04) Construction	1,400	0	1,400	0	0	0	0	0	0	0	1,400
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004:	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	2,090	0	2,090	0	0	0	0	0	0	0	2,090
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

Milestone Data

Initial Authorization Date: 2002
Initial Cost: 1,045
Implementation Status: Ongoing Subprojects
Useful Life: 30
Ward: 5
CIP Approval Criteria: Court order & Legal Mandates
Functional Category: Physical Plant
Mayor's Policy Priority: Healthy Neighborhoods
Program Category: Human Support Services

Scheduled Actual

Development of Scope:
Approval of A/E:
Notice to Proceed: 08/05/02
Final design Complete: 06/30/03
OCP Executes Const Contract: 10/30/03
NTP for Construction: 11/30/03
Construction Complete: 08/30/03
Project Closeout Date: 09/30/03

Subproject Description:

The existing wellness center in Ward 5 located at 1901 Evart Street, NE, Washington D.C. 20018, requires a major renovation. The boiler and roof needs to be replaced. Installation of sprinklers and landscaping needs to be addressed.

Scope of Work:

The scope of work include, but not limited to the following:

Roof replacements and major repair;
Furnace replacement;
Air conditioning and cooling systems replacement;
Fire Alarm System with Smoke and Carbon Monoxide Detectors upgrade;
Repavement/expansion of parking lots; and
Installation of storage area and outdoor patio.

MAP



1901 Evart Street, N.E.

Project Summary

Project Code:
EA4

Agency Code:
BY0

Implementing Agency Code:
AM0

Agency Name:

District of Columbia Office on Aging

Project Name:
Ward 7 Senior Wellness Center

Implementing Agency Name:
Office of Property Management

(dollars in thousands)

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	345	0	345	0	0	0	0	0	0	0	345
(03) Project Management	345	0	345	0	0	0	0	0	0	0	345
(04) Construction	1,400	0	1,400	0	0	0	0	0	0	0	1,400
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

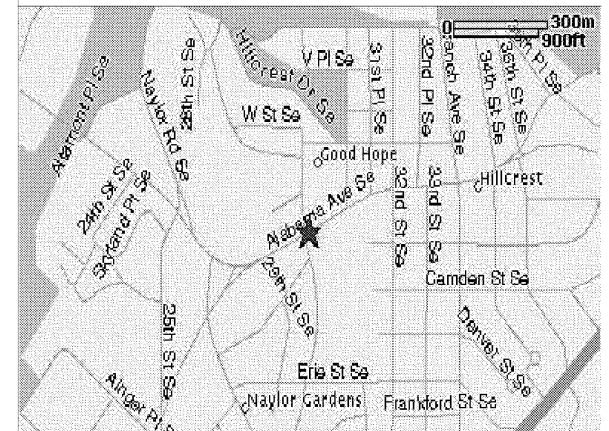
FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	2,090	0	2,090	0	0	0	0	0	0	0	2,090
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

Project Description:

The Ward 7 Wellnes Center requires a major renovaiton. The boiler and roof needs to be replaced. Air conditioning and cooling systems need replacing, etc.

MAP



Project EA4 w/Subproject

District of Columbia Office on Aging

(dollars in thousands)

ANNUAL OPERATING BUDGET IMPACT

Project Code: **EA4** SubProject Code: **37** Agency Code: **BY0** Implementing Agency Code: **AM0** Fund: **0300**

Project Name: **Ward 7 Senior Wellness Center Renovation** Sub Project Name: **Renovation** Implementing Agency Name: **Office of Property Management**

Subproject Location: **3001 Alabama Avenue, S.E.**

FTEs: 0

Personnel Services: 0

Non Personnel Services: 0

Maintenance Costs: 0

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004:	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	345	0	345	0	0	0	0	0	0	0	345
(03) Project Management	345	0	345	0	0	0	0	0	0	0	345
(04) Construction	1,400	0	1,400	0	0	0	0	0	0	0	1,400
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004:	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	2,090	0	2,090	0	0	0	0	0	0	0	2,090
Total:	2,090	0	2,090	0	0	0	0	0	0	0	2,090

Milestone Data

Initial Authorization Date: 2002

Initial Cost: 1,045

Implementation Status: New

Useful Life: 30

Ward: 7

CIP Approval Criteria: Court order & Legal Mandates

Functional Category: Physical Plant

Mayor's Policy Priority: Healthy Neighborhoods

Program Category: Human Support Services

Scheduled Actual

Development of Scope:

Approval of A/E:

Notice to Proceed: 08/05/02

Final design Complete: 06/30/03

OCP Executes Const Contract: 10/30/03

NTP for Construction: 11/30/03

Construction Complete: 08/30/03

Project Closeout Date: 09/30/03

Subproject Description:

The Ward 7 Wellness Center located at 3001 Alabama Avenue, SE, Washington, D.C. 20008 requires major renovation. The boiler and roof needs to be replaced. Air conditioning and cooling systems need replacing, etc.

Scope of Work:

The scope of work will include, but will not limited to the following:

Roof replacements and major repair;

Furnace replacement;

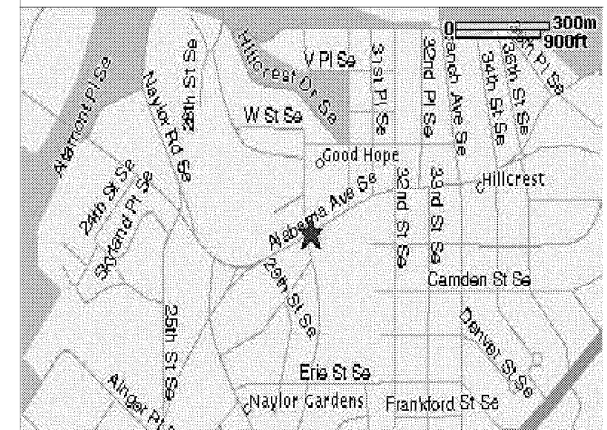
Air conditioning and cooling systems replacement;

Fire Alarm System with Smoke and Carbon Monoxide Detectors upgrade;

Repavement/expansion of parking lots; and

Installation of storage area and outdoor patio.

MAP



3001 Alabama Avenue, S.E.

Project Summary

Project Code: IT1 Agency Code: BY0 Implementing Agency Code: TO0 Agency Name: **District of Columbia Office on Aging**

Project Name: **Continuity of Operations** Implementing Agency Name: **Office of the Chief Technology Officer**

(dollars in thousands)

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	0	150	150	100	100	0	0	0	0	200	350
(03) Project Management	0	200	200	275	276	0	0	0	0	551	752
(05) Equipment	0	100	100	100	200	0	0	0	0	300	400
Total:	0	450	450	475	576	0	0	0	0	1,051	1,502

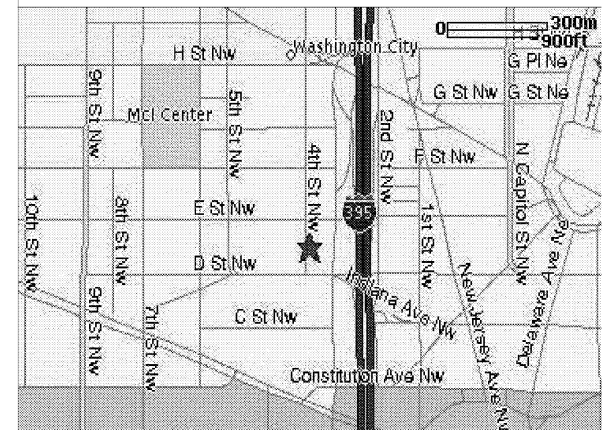
FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	0	450	450	475	576	0	0	0	0	1,051	1,502
Total:	0	450	450	475	576	0	0	0	0	1,051	1,502

Project Description:

The District of Columbia Office on Aging currently operates a data center in the Georgetown area of the District. The data center is composed of UNIX servers operated by a contractor in a facility not controlled by the District government. The servers are outdated and are out of capacity. The systems, which run on these servers, are mission critical to OOA and include financial and executive decision support applications. The "system knowledge" is not well documented and resides mainly in the experience and skills on the one individual contractor, who is the sole subject matter expert. Thus there are two major risk factors for catastrophic failure; the physical loss of hardware and software and the loss of the experience and skills of the contractor.

MAP



Project IT1 w/Subproject

District of Columbia Office on Aging

(dollars in thousands)

ANNUAL OPERATING BUDGET IMPACT

Project Code: **IT1** SubProject Code: **40** Agency Code: **BY0** Implementing Agency Code: **TO0** Fund: **0300**

Project Name: **Continuity of Operations** Sub Project Name: **Continuity of Operations** Implementing Agency Name: **Office of the Chief Technology Officer**

Subproject Location: **441 4th Street, N.W.**

FTEs: 0

Personnel Services: 0

Non Personnel Services: 0

Maintenance Costs: 0

EXPENDITURE SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004:	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
(01) Design	0	150	150	100	100	0	0	0	0	200	350
(03) Project Management	0	200	200	275	276	0	0	0	0	551	752
(05) Equipment	0	100	100	100	200	0	0	0	0	300	400
Total:	0	450	450	475	576	0	0	0	0	1,051	1,502

FUNDING SCHEDULE

Cost Element Name:	Through FY 2003:	Budgeted FY 2004:	Total:	Year 1 FY 2005:	Year 2 FY 2006:	Year 3 FY 2007:	Year 4 FY 2008:	Year 5 FY 2009:	Year 6 FY 2010:	6 Years Budget:	Total Budget:
GO Bonds - New (0300)	0	450	450	475	576	0	0	0	0	1,051	1,502
Total:	0	450	450	475	576	0	0	0	0	1,051	1,502

Milestone Data

Initial Authorization Date: 2004

Initial Cost: 1,502

Implementation Status: New

Useful Life: 10

Ward: 2

CIP Approval Criteria: Other

Functional Category: Technology

Mayor's Policy Priority: Strengthening Families

Program Category: Human Support Services

Scheduled Actual

Development of Scope:

Approval of A/E:

Notice to Proceed:

Final design Complete:

OCP Executes Const Contract:

NTP for Construction:

Construction Complete:

Project Closeout Date:

Subproject Description:

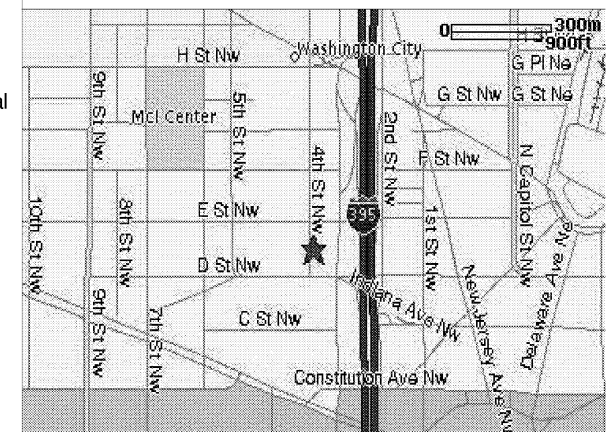
The District of Columbia Office on Aging currently operates a data center in the Georgetown area of the District. The data center is composed of UNIX servers operated by a contractor in a facility not controlled by the District government. The servers are outdated and are out of capacity. The systems, which run on these servers, are mission critical to OOA and include financial and executive decision support applications. The "system knowledge" is not well documented and resides mainly in the experience and skills on the one individual contractor, who is the sole subject matter expert. Thus there are two major risk factors for catastrophic failure; the physical loss of hardware and software and the loss of the experience and skills of the contractor.

Scope of Work:

This project includes:

- User assessment;
- Risk assessment;
- Strategy development;
- Solution design;
- Product selection and installation;
- Information transfer from the Subject Matter Expert; and
- System maintenance for the first 12 months of operation.

MAP



441 4th Street, N.W.